

UNIVERSITY OF THE PACIFIC

Student Loan Department • 3601 Pacific Avenue • Stockton, CA 95211 • (209) 946-2446

Exit counseling is designed to prepare you for the repayment of your Student Loans. This will also provide you with detailed information regarding your Deferment and Cancellation Privileges, and help you with Personal Financial Management.

To complete your On-Line Exit Interview, please access ECSI's Website at www.ecsi.net.

- Click on the "Are You A Borrower" Tab
- Click "Login to My Account" and enter the following information:
 - School Code:** Z4
 - Acct #:** Your Social Security Number
 - PIN Number:** Your PIN # (will be sent to your school e-mail Webmaster@ecsi.net in April)
- Click the "Exit Interview" Option.
- Click the "Pending Exit" link to begin the process.

If you have any trouble completing your On-Line Exit Interview, please feel free to contact our office at (209) 946-2446 or via e-mail at studentloans@pacific.edu.

Here are a few tips for filling out the questionnaire:

- 1) We **cannot** accept **N/A** or **blanks** as answers.
- 2) If you are employed enter employer's name, address, and phone number otherwise enter unemployed.
- 3) Please specify if you are unmarried otherwise list spouse's employer's name, address and phone number. If your spouse is unemployed please specify.
- 4) Make sure your 3 personal references **do not** live at the same address as you or any other reference on the exit interview.
- 5) Your statement and loan information will go to the permanent address you use for the exit interview.